

# Case Study: McVey & Murrricane



## Double-Take® Software Customer Profile

**Company:** McVey & Murrricane [www.mcvey-murrricane.com](http://www.mcvey-murrricane.com)

Companies that use IT to manage information and service delivery need to ensure the reliability of core systems at all times. Maintaining strict control over quality of service, availability and data security is critical to success, even as the business expands or changes. Downtime or data loss can have a high impact not only financially through lost revenue, business and productivity but equally on a company's reputation in the marketplace and its ability to meet compliance requirements.

**Needs:** Investment in people and an innovative approach to IT has enabled McVey & Murrricane to establish itself as one of the most progressive legal practices in Scotland. A small practice with institutional clients, the firm is achieving remarkable growth. Its main service areas focus on providing remortgaging services to a number of banks and conveyancing services to estate agencies and a major high street lender.

The partnership practice takes an enterprise approach to managing its operations, with a dedicated ICT department supporting its growth. The use of IT is helping the firm to achieve significant client success resulting in a dramatic rise in fee income and business expansion.

## Project Overview

With a varied and increasing workload, further complicated by compliance obligations placed on the firm by its work with larger 'corporate' clients, McVey & Murrricane recognised the need for a more resilient IT infrastructure. Under the guidance of Aiden Curran, the firm's Head of ICT, the firm wanted to alleviate operational risks by implementing an IT strategy that integrated disaster recovery, high availability and strong data security.

*"We value our clients and always strive to implement systems and business processes that provide a greater working relationship. As data is critical to our business we wanted to bolster our network architecture with a system that would provide us with greater reassurance in continuity of service and accessibility of data in the event of hardware faults, application issues or even environmental occurrences,"* explains Curran.

McVey & Murrricane selected Xpedient Business Solutions as its preferred consultants and suppliers, and worked with it to develop and implement an innovative and cost effective solution centred on the Double-Take® Software award winning data replication product, Double-Take. With Double-Take product, the firm has developed a secure, robust and reliable server platform for delivering application services to the desktop.

By allowing live data to be securely transferred to a remote "off-site" server the firm now has the ability to quickly re-establish operations in the event of fire, flood or other potential building disasters. In the event of system maintenance, Double-Take failover support means users can continue to work undisturbed by server side problems and through continuous back-up technology the firm can restore files in minutes rather than hours. With an off-site server populated with live data the Partners work secure in the knowledge that the business can continue to deliver services in the event of a system fault.



*“Double-Take was selected not only because of its business continuity features but also its ability to work with multiple platform applications, while providing an intuitive and easily manageable user interface at a very competitive price.”* comments Curran.

The installed solution employs two powerful Xeon based IBM xSeries rack mount servers as the source (live) server and target (standby) server. The source server runs Microsoft® Windows® 2003 server, Exchange 2003 and the P4W legal software suite from TfB running on Microsoft SQL server. Double-Take allows these servers to be synchronised through advanced asynchronous replication technology which also efficiently manages the replication of Exchange and SQL server applications and associated databases.

With a solid business continuity infrastructure in place the company has been able to implement mobile computing initiatives such as a push email solution using Qtek 9100 Smartphones running Windows Mobile 5. Allowing key staff to send and receive email wherever they are and enabling fee earners to offer a superior service to clients through the ability to respond immediately to important emails.

### **Results**

The need to manage risk and ensure continuous, secure operations is fundamental to any growing and dynamic organisation. The investment made by McVey & Murrricane strengthens its overall business-protection strategy. The new infrastructure enables McVey & Murrricane to provide clients with a consistent quality of service and ensure work is delivered on time; an important differentiator in maintaining and expanding its business opportunities.

### **About McVey & Murrricane**

McVey & Murrricane (M&M) is an established firm of Glasgow solicitors, with a proven track record in the areas of conveyancing, remortgaging and repossession, M&M provides remortgaging services to a number of major banks, both as a panel member and on an individual basis. M&M also provides conveyancing services to a number of estate agencies and a high street lender, again as both a panel member and on an individual basis.

### **About Double-Take® Software**

Headquartered in Southborough, Massachusetts, Double-Take® Software [NASDAQ: DBTK] provides the world's most relied upon solution for accessible and affordable data protection for Microsoft® Windows® applications. The Double-Take product is the standard in data replication, enabling customers to protect and recover business-critical data that resides throughout their enterprise. With its partner programs and professional services, Double-Take delivers unparalleled data protection, centralized back-up, high availability, and recoverability. It's the solution of choice for thousands of worldwide customers, from SMEs to the Fortune 500 in the banking, finance, legal services, retail, manufacturing, government, education and healthcare markets. Double-Take is an integral part of their disaster recovery, business continuity and overall storage strategies. For more information, please visit [www.doubletake.com](http://www.doubletake.com).

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### **For more information, please contact:**

Ian Masters  
Double-Take Software  
Tel: +44 (0) 333 1234 200  
Email: [imasters@doubletake.com](mailto:imasters@doubletake.com)

### **Double-Take Press Contact:**

Mark Kember  
Goode International  
Tel: +44 (0) 1491 873 323  
Email: [mark.kember@goode.co.uk](mailto:mark.kember@goode.co.uk)