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FOR IMMEDIATE RELEASE

## **Vision Solutions® Provides Unprecedented Systems Protection to Global Shipping Company During Hurricane Dean**

*In the heart of a hurricane zone, TCY confidently relies on Vision Solutions' high availability software to keep its systems running 24/7*

IRVINE, Calif. (Dec. 11, 2007) Vision Solutions, the leading high availability (HA) and disaster recovery solutions provider in the IBM® System i™ and System p™ markets, today announced TCY (Terminales de Contenedores de Yucatan) weathered the massive Hurricane Dean with superior systems availability protection provided by [iTERA HA](#).

“One week after implementing iTERA HA, the hurricane hit and we were forced to evacuate our terminal,” says engineer José Antonio Islas Dolores, head of TCY’s Systems Department. “Although the storm caused massive damage throughout the area, we came back to work with our systems fully operational and with no loss of data. Because of this, we now have one hundred percent confidence in Vision Solutions.”

TCY is located in Progreso Yucatan, Mexico. From this strategic location, ships can quickly reach the most important markets in the United States, the Caribbean and Central America (with connections to South America and Europe). TCY serves four leading shipping companies, including the world’s largest. For each shipping line, the Company keeps precise track of every container; its exact location in the port; its shipping movement records; and the days it is held at the terminal. All information is managed by TCY and they provide customers with 24/7 continuous online information availability, 365 days a year, in spite of being in a hurricane zone.

With [Vision Solutions' iTERA HA](#), TCY’s systems continuity includes:

- Assured 24/7 terminal operations and guaranteed accurate records
- Continuous protection and immediate availability of its customers’ critical information
- Systems online and continuously updated, even under extreme conditions, such as a hurricane
- Immediate productivity after emergency evacuation
- Ability to maintain and continually upgrade compliance with ISO 9001:2000 Quality Management requirements by minimizing freight damage and loss, accidents, and work stoppages due to information system failures
- Improved information security and systems productivity through elimination of downtime during back-up, hardware upgrade and maintenance processes

“Before iTERA HA, our system failed catastrophically and often took a week to get the server back online, during which time we had to perform all record keeping operations manually,” says José. “Because of this situation, we acquired an additional System i Model 800 server to have as a backup system and incorporated [iTERA HA software](#) into our overall IT strategy.”

iTERA HA is designed to integrate tightly with IBM System i operating systems. The Vision Solutions’ product is easy to manage and takes users directly to a desired screen with the push of a button, rather than navigating through a whole series of screens. “The menus clearly present the whole picture,” added José. “Monitoring the system and data is quite easy.”

“By implementing our software, this worldwide company now enjoys outstanding business resiliency and protection in addition to significant reductions in system downtime,” says Vision Solutions’ Senior Sales Manager for Latin America Andres Bacalao. “This is the kind of IT strategy every business, no matter their size, should consider for protecting their revenue and increasing customer satisfaction within today’s competitive marketplace.”

### **About Vision Solutions**

**Vision Solutions, Inc.** is the world’s leading provider of high availability, disaster recovery and data management solutions for the IBM® System i and System p markets. With a portfolio spanning the industry’s most innovative and trusted HA solutions from **ORION™**, **MIMIX®** and **iTERA™** brands, Vision keeps critical businesses information continuously protected and available. Affordable and easy to use, Vision products help to ensure business continuity, increase productivity, reduce operating costs and satisfy compliance requirements. Vision also offers advanced cluster management and systems management solutions, and support for i5/OS®, Windows®, and AIX® operating environments. As IBM’s largest high availability Premier Business Partner, Vision Solutions oversees a global network of business partners and services and support professionals to help our customers achieve their business goals. Privately held by Thoma Cressey Bravo, Inc., Vision Solutions is headquartered in Irvine, California with offices worldwide. For more information visit [www.visionsolutions.com](http://www.visionsolutions.com) or call 800.957.4511.

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