

CONTACT:
Debbie Madoni Lewis
Phone: 801.541.7769
Debbie.lewis@visionsolutions.com



FOR IMMEDIATE RELEASE

Vision Solutions' Advocate Support Program Expands Globally

Market trends continue to show the importance of business continuity and disaster recovery

IRVINE, Calif. (June 30, 2009) Vision Solutions, **the leading high availability and disaster recovery solutions provider in IBM Power Systems markets**, today announced Alfa Bank in Russia is the first customer outside of North America to join its Advocate Support Program, a premier support offering providing priority access to professionals with expertise in advanced HA practices and implementation. Included in the offering are several **Vision Solutions'** best practices such as high availability audits, which have a full complement of health reports and periodic switch tests.

"At Vision, we pride ourselves in finding the right solution for every customer. The Advocate Support Program is designed to be an extension of the customer's IT department with the right HA expert on hand 24/7," says Pete Robie, Vision's senior vice president of customer care. "We deliver this exceptional service due to the expert level of knowledge within our organization, the size of our company and our worldwide strategically placed offices. This enables Vision to 'follow the sun' and always have the right person on duty ready to resolve any challenge."

The **Vision Solutions** Advocate Support Program is designed to complement a company's ability to handle routine and emergency tasks on the IBM Power System platform, while always getting the most out of the systems. The Program assigns a dedicated Advocate Support Representative (ASR) to work closely with the Power System administrators to ensure best practices are followed, maintain optimal performance and provide expert advice with any unforeseen incidents. In addition, after-hours resources are committed to support the business when the ASR is unavailable.

"ATMs, online banking and instant money transfers are taken for granted these days, but the level of annoyance when any of these services are unavailable can be very costly to the bank – both in financial terms and for the reputation," says Sergey Mednov, CIO of Alfa Bank. "We are dedicated to protect our greatest assets – our data and our reputation – and we take this task very seriously. The Advocate Support from Vision Solutions is just what we needed. Now we are able to capitalize on the vast experience of Vision's support personnel to bring business resiliency to a whole different level."

As a part of a three-year deal, Alfa Bank and **Vision Solutions'** specialists will put Vision Director software on all bank's servers. Vision Director is a highly integrated set of applications that proactively monitor, manage and optimize IBM i servers, databases and application environments.

“We are honored to work with such an outstanding and loyal customer as Alfa Bank,” says Mike Khattab, vice president of Vision Solutions’ Growth Markets. “Alfa Bank has been a Vision Solutions’ advocate for more than a decade, and we enjoy working with them as we continue to grow.”

Vision Solutions offers a wide range of products from full high availability with true continuous data protection (CDP) and disaster recovery solutions, to replication of data between heterogeneous databases and across different platforms, as well as some of the best system analysis, performance and archive management tools in the market. For more information, please contact Alexander Trekin at +44 7920 026 185 or e-mail him directly at Alexander.Trekin@visionsolutions.com

About Vision Solutions

Vision Solutions, Inc. is the world’s leading provider of high availability, disaster recovery and data management solutions for IBM® Power Systems. With a portfolio spanning industry’s most innovative and trusted HA technologies from **ITERA**™, **MIMIX**® and **ORION** Solutions™, Vision keeps critical business information continuously protected and available. Affordable and easy-to-use, Vision products ensure business continuity, increase productivity, reduce operating costs and satisfy compliance requirements. Vision also offers advanced cluster management and systems management solutions along with support for IBM i, Windows, and AIX operating environments. As IBM’s largest high availability Premier Business Partner (NYSE: **IBM**), Vision Solutions oversees a global network of partners and professionals to help customers achieve business goals. Privately held by Thoma Bravo, Inc., Vision Solutions is headquartered in Irvine, California with offices worldwide. For more information, visit www.visionsolutions.com or call 800.957.4511.

###