

Double-Take Availability/RecoverNow Quick Start Implementation Service

The Double-Take Quick Start service is designed to ensure the successful implementation and configuration of Double-Take Availability and/or Double-Take RecoverNow to protect one or more business critical servers running Microsoft Windows or Linux and/or business critical applications such as Microsoft Exchange, SQL, Oracle and SharePoint.

This scheduled implementation service is performed and managed by a Vision Solutions Double-Take subject matter expert, and includes three important phases:

- First, a Vision Professional Services Engineer will conduct a pre-implementation consultation with you and your team, to clearly identify your requirements and objectives.
- Next, with your assistance, Vision engineers install and configure Double-Take to protect your servers and/or applications according to best practices and the pre-implementation checklist
- Finally Vision Engineers work with you and your team to validate the solution by assisting with a failover test of the protected server or application.

Additionally, as part of this service Vision's Double-Take subject matter Experts will provide extensive knowledge transfer, which should enable you and your team to successfully manage and administer Double-Take Availability and/or RecoverNow in your environment.

At the conclusion of the implementation, the Vision engineer will review all relevant documentation and conduct an introductory handoff to provide the customer a seamless transition to the Vision Solutions Customer Care Group, which is available 24x7x365.

To learn more about this important service please call 888-674-9495 to speak with a sales representative



High Availability Disaster Recovery Systems and Data Management

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