



## Double-Take Health Check

Double-Take Subject Matter Experts from Vision Solutions will help you perform failover tests of your servers and/or applications that are protected by Double-Take Availability or RecoverNow and troubleshoot any issues that could threaten your business. In the process, we will also verify that you will be able to recover quickly and completely.

A typical Health Check includes the following components:

- An audit of your existing implementation will be conducted referencing any applicable planning documentation, to determine current solution effectiveness. Our Double-Take experts will also assist in the identification of any evident configuration errors that could affect replication accuracy and switching ability
- We will review our latest product features and discuss how our latest technology can help you to simplify your operations. As needed, we will work with you to upgrade your current Double-Take Availability or RecoverNow installation with the latest versions and update your configuration as needed to optimize operations.
- We will work with you and your team to validate the solution by assisting with a failover test of the protected servers or applications.

Additionally, as part of this service Vision's Double-Take Subject Matter Experts will provide extensive knowledge transfer, which should enable you and your team to successfully manage and administer Double-Take Availability or RecoverNow in your environment.

At the conclusion of the testing, the Vision engineer will review all relevant documentation and conduct an introductory handoff to provide the customer a seamless transition to the Vision Solutions Customer Care Group, which is available 24x7x365.

To learn more about this important service please call 888-674-9495 to speak with a sales representative



High Availability Disaster Recovery Systems and Data Management

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